

LAMINATE FLOORS

CUSTOMER MAINTENANCE GUIDELINES

Proper maintenance is necessary and a vital requirement to maximise the performance and enjoyment of your laminate floor. A well maintained floor will provide many years of service life and will add to the overall durability that only a laminate floor can offer.

If you follow these industry acknowledged guidelines the task of maintaining your flooring will become a regular function in the overall upkeep of the property. If you're unsure regarding any of these steps please consult with your flooring retailer for additional advice.

General maintenance, how to care for your Laminate floor.

- Sweep floor regularly with an electrostatic broom, soft bristled broom or wood floor mop.
- Dust and or clean with a soft bristled vacuum head. Ensure vacuum head is non-abrasive.
- Remove spills promptly with an absorbent cloth or similar.
- Place mats at exterior and interior doors to trap sand and grit from incoming traffic.
- Use a rug or matt in high traffic areas.
- Where possible periodically relocate rugs or large items to allow natural aging of the floor surface area. For new floors please refer rug and mat details noted below.
- Stick soft pads to the base of all furnishings in contact with the floor.
- When moving heavy furniture or appliances always pick it up rather than sliding it across the floor.
- Keep pets' claws properly trimmed to avoid excess scratches and gouges.
- Place drip pans under indoor plants to avoid water leakage.
- If necessary, clean with a well rung out mop with warm water and a PH neutral floor cleaner. Laminate floor cleaning solutions are available from reputable flooring retailers. Consult instructions before use. **Never use conventional household cleaning solutions as these may damage the Laminate coating.**
- Small repairs are possible to the surface coating however it is vital to test sample with a compatible laminate repair kit in a less noticeable area or on a leftover plank. Colour approximate touch- up kits are available from reputable flooring retailers.

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Prevention maintenance.

- **Laminate floors are not suitable for wet area installations such as bathrooms or constantly humid environments.**
- **Do not steam mop or wet mop floor surface area after installation.** Too much water may cause the planks to swell and warp and damage the surface coating.
- **Do not use waxes or conventional household cleaners or detergents on the floor.** These types of common cleaners are very abrasive and will dull the finish and may reduce the laminates durability.
- For new installations avoid placing rugs or mats on the floor surface for at least 1 to 2 months. This should enable a more even exposure to natural and internal lighting.
- Chairs with roller wheels must be placed on protective mats to protect the surface coating.
- Do not let sand, dirt or grit build up on the floor surface. Sweep regularly.
- Do not roll or slide heavy furniture or appliances across flooring without protecting the laminate surface.
- Place drip pans or protective matting under animal feeding or bedding areas to avoid moisture ingress.
- Importantly, make sure there is a minimum humidity of 35%- 50% in the room. Constant site variations above or below these limits may require the use of a humidifier. Good airflow and ventilation is required to avoid heat and cooling extremes. Long-term exposure may result in changes to the flooring surface. To resolve site specific circumstances please consult with your flooring Installer or retailer for advice.

Disclaimer: Preference Floors has used its reasonable endeavors to ensure the accuracy and reliability of the information contained herein and, to the extent permitted by law, will not be liable for any inaccuracies, omissions or errors in this information nor for any actions taken in reliance on this information. Products must be installed in accordance with relevant installation recommendations and industry best practices.

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